## Pro Bono Service Provider and Mentor Orientation

**Applicant Support Program | May 2025** 





# Agenda



# 01 Introductions & Overview

## Applicant Support Portfolio

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The Applicant Support Program provides a range of financial and nonfinancial assistance to qualified, eligible entities.

#### **Financial Support**

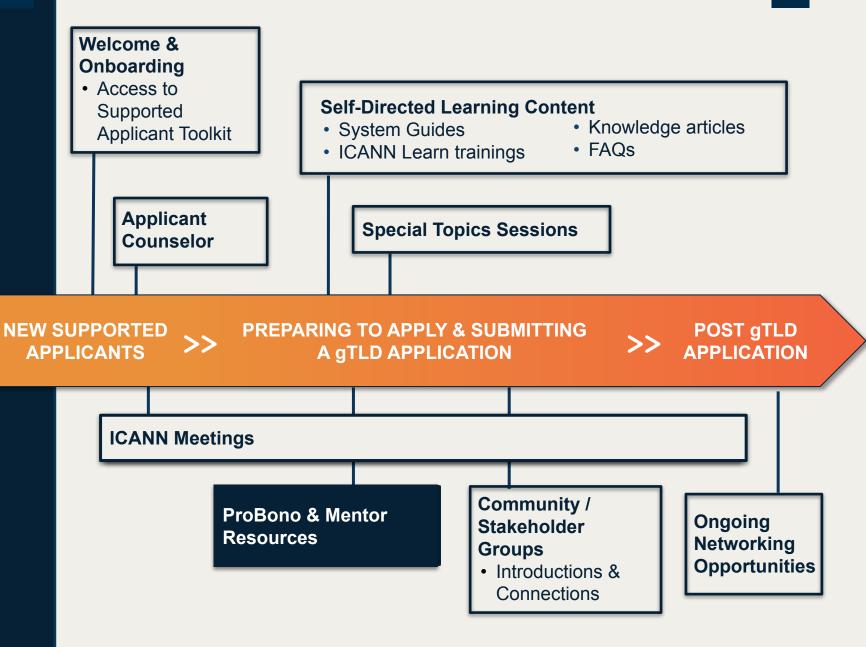
- A 75-85% reduction in applicable gTLD evaluation fees
- Bid credit
- Reduced/waived base registry operator fees

#### **Nonfinancial Support**

- Capacity Development
- Training materials: applying for a gTLD, becoming a Registry Operator
- Access to an Applicant Counselor
- List of volunteer professional service providers and mentors

The ASP Capacity Development Framework...

- provides a variety of tools and resources
- recognizes varied learning styles and preferences
- informs the broader gTLD applicant readiness efforts
- while protecting business confidentiality for supported applicants



### Meet your fellow Pro Bono Service Providers and Mentors

Access the full list of Pro Bono Mentors and Service Providers.

Entity	Point of Contact Information				Types of services offered				Region(s)
Name of Entity	Full Legal Name	Email Address	Phone Number Cou	untry of Residence	General Business Services	Application Services	Technical Services	Mentorship Services	Which region(s) entity can provide support in (please find the of ICANN geographic regions, ordered by country/territory, he
Sparkling	Berjamin Louis	berjamin@sparkling.alsace	33612456648 Fran		Business Plan Development, Business Consulting - Markeling and Communications, Business Consulting - Operations	Application Development, Application Writing / Submission		Provide advice and guidance on the gTLD application process. Share experience as appropriate. Offering perspective on the DNS	Africa (AF), Europe (EUR)
ErCirta, Inc	Thomas Barrett	flametrißencirca.com	17819429975 Unit		Business Plan Development, Business Consulting - Marketing and Communications, Business Consulting - Operations	Application Development, Application Witting / Submission, Other	Rights Protection Management, Help regarding the Registration Data Policy, Technical Help with		Africa (AF), Asia, Nustrala Pacific (AP), Europe (EUR), Latin Ame and the Cateboars (LAC), North America (NA)
-	Laboration of the laboration o					Application Development, Application Writing / Submission			Africe, Europe (EUR), Latin America and Cambeon (LAC), North
Com Laude FF Billisim Yavincilik Produksivon	Ashley Roberts Yusuf Arsian	ashley.roberts@comlaude.com	44.20742183 Units		Business Plan Davelopment, Business Consulting - Marketing and Communications	Submission Application Development, Application Writing / Submission	Registry Service Provider (critical or other services), Technical Help with Internationalized Domain Names	application process. Identify resources that will help applicants, Provide advice and guidance on the gTLD application process	America (NA) Africa (AF)
Segunfunni Olajde	Segunfunmi Olajide	segunfunmi@heritechconsulting.org		,	Business Consulting - Operations	Application Development, Application Writing /	General Technical Help, Help Regarding Rights Protection Management, Help Regarding the Registration Data Policy	Identify resources that will help applicants, Share experience as appropriate, Navigating the	Arica (AF)
CleanDNS, Inc.	Alan Woods	alan woods@cleandrs.email	353851120596 Inela		Other	Application Development, Application Writing /		Identify resources that will help applicants, Share experience as appropriate	African (AF), Asia/Australia/Pacific (AP), Europe (EUR), Latin Am and the Catibbean (LAC), North America (NA)
NODEO SAS DE CV	Jose Erresto Grimaido Tierina		528123319594 Men		Business Plan Development, Business Consulting - Markating and Communications, Business Consulting - Operations	Application Development, Application Writing / Submission	General Technical Help, Technical Help with DNS	Identify resources that will help applicants, Provide advice and guidance on the gTLD application process, Share experiornice as appropriate, Offening perspective on the DNS	Latin America and Cambeon (LAC), North America (NA)
WHInnexate LLC	Ahmad Al Agher	whi.partners@whinnovata.com	9049069446 USA		Business Plan Development, Business Consulting - Marketing and Communications, Business Consulting - Operations	NA	NA	Share experience as appropriate	Africe, Asia/Australia/Pacific (AP), North America
Brand Threat Analytics Private Limited		vivelig@dot.red	917738130687 india		Business Plan Development, Business Consulting - Marketing and Communications, Business Consulting - Operations	Application Development, Application Writing / Submission		Identify resources that will help applicants, Provide advice and guidance on the gTLD application process, Share superiornce as appropriate, Offering perspective on the DNS industrybeing a Registry Operator, Navigating the ICANN Community and Meetings	Asia/Australia/Pacific (AP)
Net-Chinese Co., Ltd	Pel Ruei Li	foreign@net-chinese.com.tw	886-2-2531989 Taiw		Business Plan Development, Business Consulting - Merkeling and Communications, Business Consulting - Operations	Application Development, Application Writing / Submission	General Technical Help, Technical Help with DNS Services, Technical Help regarding Proxy Services, Help regarding the Registration Data Policy, Technical Help with EPP, Technical Help with RDAP, Help regarding data escrow, IPv6 Implementation	Identify resources that will help applicants, Provide advice and guidance on the gTLD application process, Stare experioonce as approprise. Othering perspective on the DNS industry/being a Registry Operator	AsialAustralia/Pacific (AP), Europe (EUR)
Ilumiati Limited	Christa Taylor	christa@ldz.com	604 961 9460 Cars		Business Plan Davelopment, Business Consulting - Marketing and Communications, Business Consulting - Operations, Financial Services	Application Development, Application Writing / Submission	General Technical Helo	Identify resources that will help applicants, Provide advice and guidance on the gTLD application process, Share experioence as appropriate	Africa (AF), Asia/Australia/Pacific (AP), Europe (EUR), Latin Ame and the Caribbean (LAC), North America (NA)
Dotzon GriteH	Katin Ohimer	chiner@dotzon.consulling	491732019240 Gen		Business Plan Development, Business Consulting - Markafing and Communications, Business Consulting - Operations	Application Development, Application Witting / Submission	General Technical Help, Help Regarding Rights Protection Management, Help Regarding fine Registration Data Policy, Help regarding data	Identify resources that will help applicants, Provide advice and guidance on the gTLD application process, Share experionnce as appropriate, Offering perspective on the DNS industry/being a Registry Operator, Navigating	and an calibratic (chick notification of the second stress)
					Business Plan Development, Business Consulting - Markating and Communications, Business	Application Development, Application Writing /	Registry Service Provider (ortical or other services, General Technical Help, Technical Help with DNS Services, Technical Help with DNNSEC, Technical Help regarding Proxy Services, Help regarding Rights Protection Management, Help researding the Resistration Data Policia, Technical	Registry Service Provider (critical or other services, Technical Help with DNS Services, Technical Help with DNNSEC, Help regarding Rights Protoction Management, Help regarding the Resistration Data Policy, Technical Help with	Africa (AF), Asia/Australia/Pacific (AP), Europe (EUR), Latin Arne

## 02 Role Descriptions

### **Pro Bono Service Providers**

Pro bono providers offer volunteer hours for professional services related to their technical, legal, translation, and general business areas of expertise.

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#### General Business Services

Supported Applicants may seek help in business plan development, creating marketing plans, guidance in operationalizing a gTLD, translation services, financial, and/or legal services.

#### **Application Services**

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Supported Applicants may need guidance in developing a comprehensive, complete, and competitive application, writing their application, and submitting their application.

#### **Technical Services**

Supported Applicants may need help navigating the technical requirements of a gTLD application and ongoing infrastructure to run a registry including: RSP services, Internationalized Domain Names, DNS services, proxy services, rights protection management, and more.

### **Pro Bono Mentors**

Pro bono mentors offer volunteer hours providing their perspective and guidance based upon personal experience within the industry

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#### **Industry Experience**

Supported Applicants will need advice on different types of business models to consider and other areas of running a registry.

Based on your industry experience and knowledge, provide guidance to support their decision making and recommend other resources they can leverage.

#### ICANN Knowledge

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Supported Applicants may seek advice on how to engage with ICANN's multi-stakeholder community and which committees to join.

Offer unbiased advice on how to become more engaged and start participating in the ICANN Community at ICANN meetings or otherwise.

#### **Application Assistance**

Supported Applicants are likely new to the gTLD application process and may have many questions.

Advise applicants on navigating the application process and DNS industry by helping to identify resources, providing guidance, and sharing experiences as appropriate.

## 03 Working with Supported Applicants

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### **Connecting with Supported Applicants**

**Supported Applicants will contact you** through your preferred method by referencing the Pro Bono list published on the Next Round website and your online profile. Profiles are an opportunity to showcase your offerings and areas of expertise.\*

You will know an inquiry is from a Supported Applicant by the welcome letter they receive when approved for ASP. Supported Applicants are instructed to provide the document when contacting service providers and mentors.

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**Pro Bono priority should be given to Supported Applicants** where possible to ensure that those who have gone through the rigorous ASP application and evaluation process have adequate access to expert support in submitting a gTLD application.

\*online profiles are optional

### **Setting Expectations and Confidentiality**

**Mutual understanding of expectations and clear boundaries** should be established at the beginning of any engagement so that both parties have clarity on the specific services and guidance offered, how it will be provided, and how long it will take.

**Applicant confidentiality** is critical prior to gTLD application submissions due to the competitive nature of this process. Please ensure you make every possible effort to protect Supported Applicant confidentiality in the course of your interactions.

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**Duration of services provided** is at the discretion of the service provider or mentor. Our hope is that you will establish a long-term mutually beneficial relationship that carries a Supported Applicant through the various application processes.

# Completing your online profiles

Profiles are a great way to showcase your pro bono offerings, areas of expertise, and contact information so Supported Applicants can initiate contact when they are ready.

Complete your online ICANN Wiki profile, for inclusion on the Pro Bono Services list, following these steps:

- 1. Request an ICANN Wiki Account [HERE] (If you already have an account, login, search for "ASP template" then click on link and proceed to fill in information).
- 2. Once approved, login to access your ASP Template profile page
- 3. Click "Edit" (not "Edit source") to update with your photo and additional relevant information

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Resources	
ICANNWiki: Content Guide I Documentation I Development II Categories: Projects: Internet & Digital Governance Library	Articles needing attention I Candidates for deletion II

affiliated with ICANN).

## 04 Remarks from the ASP IRT

## ASP Subsequent Procedures Implementation Review Team (IRT)

Perspectives on critical areas of focus to guide Supported Applicants through the gTLD application and evaluation process.

# 05 Q&A

## Thank You!

#### Visit us at https://newqtldprogram.icann.org



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**gTLD**