

NEW gTLD PROGRAM: 2026 ROUND

gTLD

New gTLD Program 2026 Round: TAMS Q&A Webinar

21 April 2026




01

Introduction and Agenda

Readiness Content Disclaimer

The authoritative source for all information about New gTLD Program: 2026 Round rules, evaluations, restrictions, processes, and systems is the English version of the [New gTLD Program: 2026 Round Applicant Guidebook](#). All New gTLD Program: 2026 Round readiness and training content is supplementary to the Applicant Guidebook, and has been developed to provide a high-level summary of key topic areas of interest to prospective applicants and the broader ICANN community. In case of discrepancy, the Applicant Guidebook prevails.



Objective

Create greater understanding of the TLD Application Management System (TAMS) to inform prospective applicant preparations to apply.

Agenda

01 Intro and Agenda

03 Pre-Submitted Questions and Answers

02 Technical and Application Support

04 Wrap up and Next Steps

02

Technical and Application Support

How applicants can access support

Key Applicant Resources

www.newgtldprogram.icann.org/en/resources

New gTLD Program: 2026 Round Applicant Guidebook

- The authoritative document outlining the rules and procedures of the 2026 Round.

New gTLD Program: 2026 Round Website

- Source of 2026 Round news, announcements, information, and resources.

ICANN Learn

- eLearning courses to build knowledge of ICANN and the DNS Industry.

Applicant Readiness Pathway

- Curated learning resources organized by phases and learning outcomes.

2026 Round FAQs

- Frequently asked questions, organized by category

TAMS Support and Resources

- TAMS FAQs
- TAMS Demo videos
- COMING SOON: TAMS Applicant User Guide

2026 Round Webinars and Presentations

- Register for future webinars, or access recordings of past events.
- Access presentations used in past webinars

Have more questions or need other support?

Follow the appropriate path based on application status

Where are you in the application process?

1. Preparing

Global Support

General inquiries and guidance

2. In progress

Global Support

General inquiries, technical issues, primary user changes

3. Submitted

Inquiry in TAMS

Technical issues, application questions, data changes

Global Support

General inquiries and guidance

4. After String Confirmation Day

Inquiry in TAMS

Technical issues, application questions

Change Request in TAMS

Application / application data changes

Global Support

General inquiries and guidance

TIP: When contacting Global Support, applicants should indicate whether their application is in progress, or submitted

Hours and Contact Methods

Applicants may access support 24 hours x 7 days per week during the application window

	Global Support	Inquiries in TAMS
CONTACT	<ul style="list-style-type: none">• Email: globalsupport@icann.org• Phone: Numbers found here• Web Form (<i>coming June 2026</i>)	TAMS “create inquiry” function available after application is submitted
SCHEDULE (until mid-August)	<ul style="list-style-type: none">• Email: 24 hours x 7 days• Phone: 24 hours x 5 days (M-F)• Web Form: 24 hours x 7 days	<ul style="list-style-type: none">• Inquiries in TAMS: 24 hours x 7 days
RESPONSE TIME	<ul style="list-style-type: none">• 3 hour first response	<ul style="list-style-type: none">• 4 hour first response

03

Questions and Answers

Pre-Submitted Question #1

Question:

We understand that the Financial Template shall consist of 4 tabs:

Most Likely Scenario (MLS)

Worst Case Scenario (WCS)

Risk Assessment

Registration Projections

Regarding Q213 & Q219: CR-2 state CR-2. The Most Likely Scenario (MLS) Projections Template has not been modified. and "The Worst Case Scenario (WCS) Projections Template has not been modified."

Question: Can we add further tabs in addition to the required 4 tabs in the xls file?"

Pre-Submitted Question #2

Question:

Question 184 requires a description of how the TLD will operate to ensure compliance with Specification 11 Section 3(d). However, we understand that a brand name is not a generic string, and, therefore, we believe there aren't any conflicts with Specification 11 Section 3(d). Could you confirm what we're expected to explain in Question 184?

Pre-Submitted Question #3

Question:

We would like to ask for clarification regarding the financial statement requirements for set17 Q213 and set18 Q219.

For companies that are not in the Top 25 profile, cash flow statements and Notes to Non-consolidated Financial Statements are sometimes not prepared. For the “financial statements” requested in this question, are cash flow statements and Notes to Non-consolidated Financial Statements included?

Pre-Submitted Question #4

Question:

We would like to ask for clarification regarding the financial statements requirements for Q208.

If an applicant is not in a position to submit financial statements to any external party, even on a confidential basis, due to internal governance rules and strict confidentiality obligations, should the applicant assume that it would not be able to proceed with the application in this round.

Pre-Submitted Question #5

Question:

Could you explain how the requirement to complete the Organizational information and Financial information first before completing the String questions will work? Will the Org/Financial questions "lock" once you've input the information? My particular concern is that an applicant may need to update the financial projections depending on how many TLDs they apply for or if they secure additional funding. For a multi-TLD applicant they may decide during the process to apply for more or less than they intended depending on a number of factors. This would require an update to the Financial templates. Will that be easily editable across all of the applications before final submission?

Pre-Submitted Question #6

Question:

If the two Primary TAMS Users are NOT "Signatory Officers" (Question #64) How would those users go about documenting that they have legal authorization from the Applicant to "legally bind" the applicant, e.g. hitting submit to the application.

Pre-Submitted Question #7

Question:

Two sets of similar questions submitted related to the Applicant Support Program:

Could you please advise on the criteria required to qualify as an eligible candidate for the 85% fee reduction?

Does the support offered to new applicants apply to all applicants universally? If not, what are the eligibility criteria?

Additional Links and Resources

- See [Applicant Support Program](#)

Pre-Submitted Question #8

Question:

"Proposed Question (AGB Q164/165 – Safeguards Group 1 PICs for .Brand TLDs) For .brand TLD applications intending to request Specification 13: Is there a consistent ICANN position that such applicants are not required to commit to additional Safeguards Group 1 Public Interest Commitments (PICs)? In other words, can .brand applicants relying on Specification 13 generally answer “No” to Q164 and Q165, assuming their TLD qualifies as a .brand and is operated accordingly?
If not, under what circumstances would additional Safeguards Group 1 PICs still be required for a .brand TLD?"

Additional Question and Answer

Please submit
questions via the
Q&A Pod in Zoom



04

Wrap-up and Next Steps

Additional Q&A Sessions

- **Webinar #3**

12 May, 16:00 UTC

Register here: https://icann.zoom.us/meeting/register/3K3vxv7sTluXZ_I0WndBNA

- **Webinar #4**

26 May, 16:00 UTC

Register here: <https://icann.zoom.us/meeting/register/Ypin5WwpQVOLwMFwz4IM5w>

To view all upcoming webinars, visit the Webinars and Presentations page:

<https://newgtldprogram.icann.org/en/resources/webinarspresentations/2026>



Evaluation Survey

We kindly request you to take a few minutes to complete this brief feedback form.



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